

CHAPTER I

INTRODUCTION

1.1. Background

In general, communication has a role in determining the movement of life because almost all activities, whether individually, in groups, socially, culturally, politically, economically, religious, and relations between nations are carried out by communicating. In fact, humans are invented to be a social creature. Every human being is accustomed to communicating to meet various needs and interests. Humans in everyday life communicate without using certain theories and methods, including being able to communicate very well so that all the messages they want to convey are easy to understand. Good communication skills can be a provision for personal and social careers. However, not everyone can communicate well naturally. Therefore, education and communication training is needed to improve a person's ability to communicate well.

Lunenburg (2010) states that “Communication is the process of transmitting information and common understanding from one person to another”. Communications really help people to interact with each other. In this globalization era, people must develop their communication skills to face more advanced life. As humans keep developing, people need to have more ability to speak in front of many people. Especially at school or at work, people need to communicate with many people in formal way. People need to be able to speak in more than 1 people if they start to enter their job life.

The location of the importance of higher education with educational functions to meet the needs of students both theoretically and practically, so that students who have completed their studies can play a role in the midst of society, overcome all problems that occur as well as propose or provide appropriate, effective and efficient solutions. All of that is inseparable from communication, especially oral communication. Considering that the community is a group, the

communication that must be done is public speaking. Public speaking used to be known as rhetoric, but after the advancement of science and technology, this rhetoric changed to public speaking. This change is due to the increasing need for communication and importance so that it penetrates various aspects of life. Public Speaking must be owned by anyone to support or as a provision for success in the economic, social, political, and even cultural and educational fields. Students who are agents of change are expected to be able to play a role through public speaking skills.

Furthermore, public speaking cannot be separated in our live and it can be used for some job that related to some job fields. Such as discussing, debating, speeches, leading meetings, presentations, moderators, Master of Ceremonies, public relation, customer service, marketing staff, and presenters as well as a person's ability to be able to speak in public, groups, and individuals who need to use appropriate speaking strategies and techniques. Not only for jobs, the ability of speaking also important to be owned by students especially in college. Thus, this thing also done by students in English Department of State Polytechnic of Sriwijaya.

Talking is a necessity for everyone, in public and making presentations and even daily activities as social beings require talking. Speaking in public cannot be underestimated because it can cause problems, because not everyone has the ability to speak in public. It cannot be denied that the ability to speak in public or what is more commonly called public speaking is an ability that must be possessed by a student. Not everyone has the ability to speak in public. For the people who are not used to speak in public of course there are many problems experienced. One of the problems is lack of confidence, especially for common people that do not ever to speak in public. Self confidence is a must for the person who want to get into public speaking well. Self confidence is an attitude in skills and ability especially for the people who want to get into public speaking well. So, self confidence is the most important thing needed. Being confident in some occasion to deliver a speech in

public will make the speaker more credible, knowledgeable, and believable. Therefore, confidence is really an important thing in public speaking.

Based on the explanation above, the writer wants to find out how much the percentage of self-confidence in sixth semester students' public speaking in English Department of Sriwijaya Polytechnic. The writer conducted research and the title of the research was "The Self-Confidence in Public Speaking of The English Department Students of Sriwijaya Polytechnic".

1.2. Problem Formulation

Based on the background information above, the problem formulation in this final report is to find out what is the level of self-confidence in public speaking.

1.3. Problem Limitation

Based on the background and problem formulation described, the writer focuses on how much the percentage of self-confidence in sixth semester students' public speaking in English Department of Sriwijaya Polytechnic. The reason why the writer choose English Department is because this department have already learnt public speaking material and to know their public speaking level so it can be useful for the students' future career.

1.4. Research Purpose

Based on the formulation of the problems that have been mentioned above, the purpose of the writing in this final report is to find out the level of self-confidence in public speaking.

1.5. Benefits

1.5.1. For the writer

1. To increase knowledge about the level of self-confidence in public speaking.
2. To enrich and increase more knowledge about public speaking
3. To fulfill one of the requirements of final report subject at English Department of Sriwijaya State Polytechnic.

1.5.2. For the readers

To give Information and references about self-confidence in public speaking.

1.5.3. For State Polytechnic of Sriwijaya

This report is useful for adding more journal in the library and can be use as the reference for English Department students to create other final reports in the future.