

## CHAPTER I

### INTRODUCTION

#### 1.1 Background

There are some hotels in Palembang starting from Melati hotel up to star hotel in which the purpose is getting profit or commercial. There are many definitions of hotel, according to The American Hotel and Motel Association (AHMA) (2006) hotel is a building that is managed commercially to provide accommodation facilities for public with service facilities as follows: food and drink service, room service, luggage service, washing clothes and be able to use the facilities / furnishings and enjoy the decorations that are inside. Hotel as an accommodation not only provides facilities for guest or getting profit but also as a tool in supporting academic purposes for students of Vocational High School which is called Education Hotel or Edotel.

One of Hotels is used for supporting academic purpose for students is Edotel Hotel. Edotel Hotel is used by students to apply the theory that they got to practice it, because Edotel Hotel has some facilities which support the students to practice their skill in Hotel Accommodation, such as: rooms, laundry, restaurant, lobby, parking area, meeting room which can facilitate students to practice their skill in hotel subject. Besides, they should also know the way how to serve the guests by practicing their skills especially in hotel subject. It hopes that they will know and be ready to have on the job training in real hotel and even if they will get a job in the future.

Moreover, Hotel also has some functions for example for education, this hotel is called Edotel or Education hotel. This hotel used by students to practice and apply their skill. They have to practice about how to serve the guest in Edotel because they will have training in hotel, so when they come to the real hotel and face some guests with different

characters they already know what they have to do. The existence of edotel also give benefits for students of Vocational High School in Palembang, such as: as a facility that can be used by students to practice directly and help the students in learning activities. This hotel is more focused on students knowledge because the category of the hotel is Education Hotel or Edotel.

In Palembang, there are some Vocational High Schools such as SMK Negeri 6, PI (Perhotelan Indonesia) and Mardi Wacana. SMK Negeri 6 has an education hotel to practice. It means that, after the students have got theories they can apply it practically.

The infrastructure of Edotel can support the learning activities. It means they can learn while working. Therefore, the use of Edotel as a source of learning activities for students of skill perhotelan accomodation program in SMK Negeri 6 Palembang is really important.

The use of Edotel as a source of learning activities for students of skill perhotelan accomodation program in SMK Negeri 6 Palembang is divided into some departments such as: Front Office and Housekeeping. In Front Office Department as skill enhancement such as: students make reservation service, students do service guest luggage, give the information about hotel to the guest, students do its job as a Front Office cashier. Besides Front Office Department, students also can practice their duties as a Housekeeper such as make up room, clean the linen and clean all public are of hotel.

In the last semester or term , they will have an examination or UJK (Uji Kompetensi) that examined by the manager or leader and staffs from another hotel. This UJK (Uji Kompetensi) held in Edotel Hotel SMK Negeri 6 Palembang. The students from other schools come to SMK Negeri 6 to join this test. In this test, the students should apply what they have learned or practiced during the three years. The test that they will have is some departments such as Front Office as a bellboy or doorgirl and

as a receptionist, in Housekeeping Department as a roomboy or roommaid, and they also practice as a staff in Laundry Department.

The writer was graduated from SMK Negeri 6 Palembang so that is why she interests to discuss about the influence of Edotel (Education Hotel) as a supporting learning activities for students of SMK Negeri 6 Palembang.

## **1.2 PROBLEMS**

- Is there influence of Edotel (Education Hotel) as a supporting learning activities for students of SMK Negeri 6 Palembang?
- What is the influence of Edotel (Education Hotel) as a supporting learning activities for students of SMK Negeri 6 Palembang?

## **1.3 PURPOSE**

Knowing about the influence of Education Hotel for Students in supporting learning activities SMK Negeri 6 Palembang.

## **1.4 BENEFITS**

For writer

- Knowing about the progress of Education Hotel in SMK Negeri 6 Palembang.
- Fulfilling the Final Report task.

For Reader

Enhancing the reader's knowledge about the relationship between hospitality and tourism.

### **1.5 Scheme of Writing**

In writing this final report, the writer uses the following scheme of writing. The details are as follows:

#### **CHAPTER I**

#### **INTRODUCTION**

This chapter contained the background of writing, problems, purposes and benefits and scheme of writing.

#### **CHAPTER II**

#### **LITERATURE REVIEW**

This chapter contained The Influence of Edotel (Education Hotel) as a supporting learning activities for students of SMK Negeri 6 Palembang.

#### **CHAPTER III**

#### **RESEARCH METHODOLOGY**

This chapter presents the method of research, data collection, and data analysis.

#### **CHAPTER IV**

#### **FINDING AND DISCUSSION**

This chapter contained of the discussions about the problem.

#### **CHAPTER V**

#### **CONCLUSION AND SUGGESTION**

This chapter gives conclusion and suggestion.