

CHAPTER FIVE

CONCLUSION AND RECOMMENDATION

5.1 Introduction

This chapter will present the conclusion of the study. The influence of mobile payment technology in Indonesia which Palembang to adopt mobile payment from people perspective framework and educational implication and recommendation to future research. Trust from adult and teen can be positively impacted by increasing their service and system quality for the future and Deal proneness in mobile payment to must be fixed it to improve users to adopt mobile payment for the future in the society. It will also help future research to identify the most effective to people adopt mobile payment specially in Indonesia. It also help people specially in store to improve the payment methods to have a better future.

5.2 Summary of Research Findings

This research finding indicated that the system quality and the convenience when using mobile payment the strongest construct that influences consumers intention directly in mobile payment adoption followed by Deal Proneness. However, perceived convenience does not have a significant direct effect on consumer intention to migrate. This result indicated that only the factors from the quality and when we want to use it we must to make a account first where the identity go to public, has the ability to encourage consumer to perform switch behavior in mobile payment adoption context.

5.3 Summary of Research Findings

The conclusion of this research from I get in google form which the 321 responded the independent variable Perceived Trust and Deal Proneness has a positively effect to dependent variable which was intention to adopt mobile payment in Indonesia which Palembang. This Perceived Trust and Deal Inclination is particularly accepted to decide their point of view toward versatile installment appropriation in a physical store that creates this framework is thought to not complicate to memorize and adjust. The think about moreover demonstrates that the versatile installment framework is still unsuccessful in killing client concern related to security and hazard issues in versatile

installment. Hence, this result points at increment the individuals to embrace the portable installment ,irregularities inborn the current framework to secure more consideration within the future.

5.4 Recommendations

This think about brings the hypothetical and commonsense commitment by proposing talk and activity to extend deliberate to receive portable installment in physical store from coordinate and backhanded impact. Be that as it may, this consider has a few recommendation first, the system quality and the convenience for the users must be improve to make people trust to adopt the mobile payment, next the second is the mobile payment must improve to use it on the store because much people bring their phone anywhere so when they want to pay they can pay use only form mobile device.

5.5 Limitations of Study

This limitations of this research focus toward the future of this topic. The influence of mobile payment technology in Indonesia which Palembang will go on to give impact in the future. Next, the limited area in this research was only explore only in Indonesia which is Palembang so because of it must to be try In two area or more to get the different result, Next the target of this research is adult because adult don't have much time to fill the questioner so the responded i get not much as I expected.

5.6 Future Research

The future research for this topic must more explore in the area not only in one area because they will get a different result, next the variable must be more from 3 variable more variable can will be improve to increase more information for this research and last the responded must be more than 350 responded.