

FINAL REPORT

**THE CORRELATION BETWEEN FACILITY AND INFRASTRUCTURE TO TOURIST
SATISFACTION AT TAMAN PURBAKALA KERAJAAN SRIWIJAYA (TPKS)**



The Report is written to fulfill the Requirement

For The Subject of “Final Report” at English Department

State Polytechnic of Sriwijaya

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STATE POLYTECHNIC OF SRIWIJAYA

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APPROVAL SHEET

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ABSTRACT

THE CORRELATION BETWEEN FACILITY AND INFRASTRUCTURE TO TOURIST SATISFACTION AT *TAMAN PURBAKALA KERAJAAN SRIWIJAYA* (TPKS)

(Fadlun, 2014, 39 Pages, 15 Tables, 2 Pictures)

This research was about the correlation between facility and infrastructure to tourist satisfaction at *Taman Purbakala Kerajaan Sriwijaya* (TPKS). The purpose of this research was to find out whether there is any correlation between facility and infrastructure to tourist satisfaction at TPKS. The population was the tourists who visited TPKS, and the sample was 30. The data were collected by using questionnaires, observation, and interview. It analyzed by using descriptive statistic, multiple linear regression and test goodness of fit (Test of F and R_2). The results showed that there was a significant correlation between facility and infrastructure to tourist satisfaction at TPKS and gave contribution of 39.6 %. It can be concluded that there was 60.4 % of the variance in tourist satisfaction contributed by other factors not examined in this research (tourism object attraction, safety and security, and host at tourism object).

Keywords: facility, infrastructure, tourist Satisfaction, TPKS

PREFACE

Praise the writer be to Allah Swt for all the blessings to the writer so that the writer could finish the final report on time. This final report is written to fulfill one of the requirements that must be taken in English Department, State Polytechnic of Sriwijaya which entitled “The Correlation between Facility and Infrastructure to Tourist Satisfaction at Taman Purbakala Kerajaan Sriwijaya (TPKS).

The writer realizes that this final report is still far being perfect because of the limitation of sources, time or even knowledge. Therefore comments and suggestions from all readers are needed by the writer. The writer hopes that final report can give advantages and more knowledge about the correlation between facility infrastructure to tourist satisfaction at tourism object.

Palembang, July 2014

The writer

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The greatest grateful, the writer always does to Allah Swt and also prophet Muhammad Saw for every great enjoyments, either belief, healthy, or strength in the process of making this final report.

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