

REFERENCES

- Astuti, N. Kristi. (2011). *Jurus kilat jago public speaking*. Jakarta: Laskar Aksara.
- Dainton, M. and Zelle, D.E. (2005). *Applying communication theory for professional life*. California: Thousand Oak.
- Gottlieb, H. (2004). *Fear of public speaking*. [Online]. Available at: http://www.help4nonprofits.com/NP_Mktg_FearofPublicSpeaking_Article.htm [April 24th 2013]
- Healey, J.F. (2005). *Statistics: a tool for social research seventh edition*. United States of America: Thomas Learning, Inc.
- Hornby, A.S. (1987). *Oxford advance learner's dictionary*. Oxford: Oxford University Press.
- Key, P. J. (1997). *Definition of qualitative research*. [Online]. Available at: <http://www.okstate.edu/ag/agedcm4h/academic/.htm> [June 8th 2013]
- Kudooski, J. (2013). *Types of public speaking*. [Online]. Available at: <http://jameskudooski.hubpages.com/types-of-public-speaking.html> [June 5th 2013]
- Lucas, S.E. (2009). *The art of public speaking*. Boston: The McGraw Hill Companies Inc.
- Mish, C. F. (2004). *Merriam-Webster's collegiate dictionary*. United States of America: Merriam-Webster Inc.
- Pfeiffer, W.S. (2002). *Pocket guide to public speaking*. New Jersey : Pearson Education, Inc.
- Skill You Need. (2014). *Definition of presentation*. [Online]. Available at: <http://www.skillsyouneed.com/presentation-skills.html> [June 5th 2013]
- Slagell, A. (2009). *21st century communication: a reference handbook*. California: Thousand Oak.
- Steele, J. (2010). *Definition of public speaking*. [Online]. Available at:

<http://www.speechmastery.com/definition-of-public-speaking.html> [June 5th 2013]

Sugiyono.(2010). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: Alfabeta.

Walter, E. (2008). *Cambridge advanced learner's dictionary*. Cambridge: Cambridge University Press.