

**EXCELLENT SERVICE GIVEN BY RECEPTIONISTS AT  
ARYADUTA HOTEL AND CONVENTION CENTER PALEMBANG**



**FINAL REPORT**

**This report is written to fulfill the requirement of final report subject at State  
Polytechnic of Sriwijaya**

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**FINAL REPORT APPROVAL SHEET**

**EXCELLENT SERVICE GIVEN BY RECEPTIONISTS AT  
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The Writer

## **PREFACE**

First of all, the writer would like to say thanks to Allah SWT for the blessing the writer, so that the writer can finish the Final Report entitled “Excellent service given by receptionists at Aryaduta Hotel and Convention Center Palembang”. This report is written to fulfill the requirement that must be taken in English Department, State Polytechnic of Sriwijaya. This report has been written since March until June 2015. On this occasion, the writer expresses the appreciation to all those who have been involve in the making process of this report, which the writer can not mention one by one. The writer realizes that this final report is still far from being perfect, both of materials and presentation techniques, the lack of knowledge and experience of the writer. Therefore, the writer needs suggestion or comment from all readers. Finally, the writer expects that this report can give advantages and usefulness for the students of English Department at State Polytechnic of Sriwijaya.

Palembang, June 2015

The writer

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