

## **CHAPTER V**

### **CONCLUSION & SUGGESTION**

#### **5.1 Conclusion**

Based on the findings and discussion presented in Chapter IV, the writer would like to conclude that a guidance book for a beginner tour guide should contain the introduction of tour guide itself and how to avoid common mistakes made by a beginner tour guide when guiding the tourist. The other information that should be in the guidance book is about capability and personality that should be possessed by a good tour guide. Therefore, a beginner tour guide will understand how to be a good tour guide.

The beginner tour guides want a simple guidance book design and contain information about the tips for beginner tour guides. The expert tour guides also said that a guidance book must contain simple words that are easily understood and practiced by the tour guide. The writer is designing the guidance book by using Photoscape and Microsoft Office Word 2010.

#### **5.2 Suggestion**

The writer would like to suggest for the beginner tour guides that expert tour guides begin as beginner tour guides too but if they love to read a lot and practice a lot then they will become expert tour guides as well. A tour guide also fulfill their duty as an ambassador for her/his country as well as maintain the good name of the country. The government also has to pay attention to this case, because a good tour guide can make the tourists want to visit the country over and over again. Hopefully, this guide can serve as a reminder and an addition to the information for readers, especially beginner tour guides.