

FINAL REPORT

**THE INFLUENCE OF LOCAL CITIZENS' TOURISM AWARENESS
TOWARDS SAFETY AND COMFORT TOURISM IN BENTENG KUTO
BESAK PLAZA PALEMBANG**



**This report is written to fulfill the requirement for Diploma III Majoring in
English Department Study Program of Tourism and Hotel Department**

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STATE POLYTECHNIC OF SRIWIJAYA

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APPROVAL SHEET
FINAL REPORT
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PREFACE

First of all, the writer would like to perform the gratitude to Allah swt who has given his blessing so that the writer could finish the Final Report. The writer also would like to express the warmest gratitude to the prophet Muhammad saw, for warning and remembering every kindness or fault occurred. Eventually, this report is written to fulfill the requirement of Diploma III in English Department at State Polytechnic of Sriwijaya, entitled "*The Influence of Local Citizens' Tourism Awareness towards Safety and Comfort Tourism in Benteng Kuto Besak Plaza Palembang*".

The writer realizes that this report is still far from being perfect. Therefore, criticisms, advices and suggestions are expected for the perfection of this final report. Hopefully, this report will be useful for the readers, especially the students of English Department at State Polytechnic of Sriwijaya.

Palembang, August 2016

The Writer

MOTTO AND DEDICATION

“Life Begins at The End. Enjoy every part of your youth because time never goes back.”

목요일, 2016 년 7 월 21 일

8 시 47 분, 비오는날에

21 살권아라

Mutiaralifa

Dedicated to:

- My Beloved Parents : Murito
Muharnis
- My Beloved Sisters and Brother : EkaFebrinaPutriA.Md
Elvira DwieMurniA.Md
Muhammad Kurniawan .R
FauziahSyalimar Aurelia
- My Beloved Twin : Indah Lestari

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3. Mr. Drs.M. Nadjmuddin, M.A as Head of English Department who had given me supports to finish this final report.
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5. All of English Department lecturers, who had given me countless knowledge in last three years.
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7. All of my friends in 6BA class. Thanks for loves and cries for these three years. Let's graduate together, let's become success guys!
8. Song Family, 유펜언니, 송이언니, 민지언니, 이야기를 들어주고 조언하고 항상 응원해줘서 너무고맙습니다 ^^ Joy sem, 이경원선생님, 덕분에 많은것을 배우고 항상 응원해주셔서 정말고맙습니다. 사랑해요다들~~
9. Observation, sharing thoughts, working, eating partner, my bro Arif Riduan, thanks a lot. Never thought will be a good friend with you before.

Last words, the writer would like to thank for those who cannot be written in this limited space, thank you for helping me in finishing this final report.

The Writer

ABSTRACT

**THE INFLUENCE OF LOCAL CITIZENS' TOURISM AWARENESS
TOWARDS SAFETY AND COMFORT TOURISM IN BENTENG KUTO
BESAK PLAZA PALEMBANG**

(Mutiara Ulfa, 2016, 36 Pages, 5 Tables, 3 Charts, 11 Pictures)

The problem of this final report is “What are the influences of local citizens’ tourism awareness towards safety and comfort tourism in Benteng Kuto Besak Plaza Palembang?” This report discusses whether the local citizen tourism awareness influences safety and comfort tourism for the visitors of BKB Plaza. The purpose of this research is to know whether the local citizens’ tourism awareness really influences safety and comfort tourism and also to get more knowledge relate to the problem. The writer used qualitative descriptive method in this research and used observation, interview, and questionnaire to collect the data. The result from this research is the local citizens’ tourism awareness influences safety and comfort tourism in Benteng Kuto Besak Plaza Palembang. The influences are related to safety and comfort tourism felt by the visitors during their visit to the Plaza.

Keywords:Influence, Local Citizen, Tourism Awareness, Safety, Comfort, Benteng Kuto Besak Plaza.

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