

CHAPTER V

CONCLUSION & SUGGESTION

5.1 Conclusion

The writer concluded that local citizens' tourism awareness influences safety and comfort tourism in Benteng Kuto Besak Plaza Palembang. The citizens who are aware of tourism in their area should become the one who conserve the area from any interference, and make efforts to create the ideal condition in the destination, with constantly implementing seven enchantments which include safety and comfort in the destination. However, safety and comfort implementation in Benteng Kuto Besak Plaza Palembang was not done properly by the citizens. This is sure the problem caused by citizens' lack of tourism awareness. Because the local citizens were lack of tourism awareness and did not implementing seven enchantments properly, the visitors also felt not safe and uncomfortable when visit the Plaza. The influences are that the visitors have negative impression of BKB Plaza, and also they felt anxious and uncomfortable during their visit to the Plaza. They supposed to play with their friends or family and enjoy the scenery of Ampera Bridge and Musi River from BKB Plaza but, they could not really enjoy their time there because they felt uncomfortable. In conclusion, the local citizens' tourism awareness influences safety and comfort tourism in Benteng Kuto Besak Plaza Palembang.

5.2 Suggestion

The writer suggests the government to create seminar or training about tourism awareness for the local citizens in Benteng Kuto Besak Plaza Palembang. The purpose of training is to give the local citizens knowledge about how important the tourism in their territory. That is why it is important to keep the local citizens as the host of Benteng Kuto Besak Plaza Palembang, full of tourism knowledge. So, they will be ready to welcome the visitors coming to the Plaza in the future.