

# **FINAL REPORT**

## **VISITORS' PERCEPTION TOWARDS THE PUBLIC FACILITIES IN BUKIT SIGUNTANG AS ONE OF HERITAGE TOURISM IN PALEMBANG**



**This report is written to fulfill the requirement for Diploma III  
final report project in Majoring English Department**

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PALEMBANG**

**2016**

**APPROVAL SHEET**

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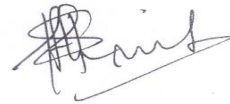
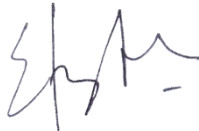
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**STATE POLYTECHNIC OF SRIWIJAYA**

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## **PREFACE**

First of all, the writer would like to perform the gratitude to Allah SWT for giving the mercy and the blessing for the writer in finishing this final report on time. This report is to fulfill the final report subject at English Department in State Polytechnic of Sriwijaya with the title **“VISITORS’ PERCEPTION TOWARDS THE PUBLIC FACILITIES IN BUKIT SIGUNTANG AS ONE OF HERITAGE TOURISM IN PALEMBANG”**.

The writer realize this final report is still far from being perfect because of limitation of sources, time, and knowledge. Therefore, comments and suggestion from whole sources needed. The writer really expects that this report can be usefull for the students of English Department in State Polytechnic of Sriwijaya Palembang.

Palembang, July 2016

The writer

**ABSTRACT**

**VISITORS' PERCEPTION TOWARDS THE PUBLIC FACILITIES IN  
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**(Vidya Chandra Purnama, 2016, 23 pages, 2 tables)**

This research focused on visitors' perception towards the public facilities in Bukit Siguntang as one of heritage tourism in Palembang. The purposes of this study were to know what are the public facilities available in Bukit Siguntang and to know what are visitors' perception towards the public facilities in Bukit Siguntang. The study used qualitative description method. The data were collected through observation, documentation, and questionnaire. Based on findings it is found that visitor's perception towards the public facilities in Bukit Siguntang are incomplete and not in good condition. The writer suggests that Bukit Siguntang should improved the condition of public facilities and the visitor will feel enjoy and comfortable.

**Keywords : Visitors' perception, The Public Facilities, Bukit Siguntang**

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