FINAL REPORT STUDY EXCURSION TO MALAYSIA AND/OR SINGAPORE: MOTIVES, BEHAVIOURS AND SATISFACTIONS



This report is written to fulfill to requirement of final report subject at English Department State Polytechnic of Sriwijaya

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APPROVAL SHEET FINAL REPORT PROPOSAL

STUDY EXCURSION TO MALAYSIA AND/OR SINGAPORE: MOTIVE, BEHAVIOURS AND SATISFACTIONS



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PREFACE

From all graces which has been descended, the writer would like to perform gratitude to Allah swt for the lived whose the writer possessed, outstanding mercy for mistakes, and blessing to the researchers so that the writer able to finish the final report on time. The writer also wants to express great gratitude to my beloved prophet, Rasulullah saw for any knowledge, warning, as a good example and a great leader of religion. This report is written to fulfill the requirement of Final Report subject at State Polytechnic of Sriwijaya which title is "Study Excursion to Malaysia and/or Singapore: Motives and Satisfactions".

The writer realizes this report is still far from being perfect because of limited resources, funds, time, references and knowledge. Therefore, the writer would like to have any suggestions and comments to make this report better on the future by sending an email via email at wulandari_haryani@rocketmail.com.

Palembang, July 2016

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Finally, this report is completed. Therefore, the writer would like to thank to the Almighty God for the mercy that has been given in finishing the report on time. The purpose of writing this report is to fulfill one of requirements to get the Diploma Degree at English Department at State Polytechnic of Sriwijaya. In this opportunity, the writer would like to express deep gratitude to their supports of many people during writing this final report.

Next, the writer would like to express my deepest appreciation to:

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The writer hopes this final report could give some benefits and contributions. However, this report is still far for being perfect. Therefore, some comments and suggestions are always welcomed to make my final report better.

ABSTRACT

STUDY EXCURSION TO MALAYSIA AND/OR SINGAPORE: MOTIVES

AND SATISFACTIONS

(Wulandari Haryani, 2016, 44 pages, 20 charts)

This research aims to find out what kind of motives that the students have so the students make a decision to choose their destination to Malaysia and/or Singapore and their opinion whether their study excursion was satisfactory or not. The method of this report is qualitative descriptive method. The research techniques for collecting the data are questionnaire and interview. The writer found that the students have their own motives when they determine the destination of the study excursion and after they do the study excursion, the students could feel whether the study excursion is satisfactory or not. The conclusion of this final report are the students have their motives in doing study excursion such as motives for their personal needs, shopping and visiting tourism objects in Malaysia and/or Singapore and their behaviours can be shown from their motives because their motives is in line with their behaviours and the reflections of the two factors could not be distinguished. After experiencing study excursion, most of the students feel satisfied after doing the study excursion with the safety and accessibility of tourism, transportations and the accommodation and souvenirs in Malaysia and Singapore.

Keywords: study excursion, motives, behaviours, satisfactions

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