

CHAPTER V

CONCLUSION AND SUGGESTION

In this chapter the writer states the conclusion and suggestions of this final report.

5.1. CONCLUSION

Based on the explanation in chapter 4, the writer concludes that Monpera is not really good as tourism destination in Palembang. Although Monpera facilities have been good such as gazebo. Monpera has useful gazebo for the visitors, the location of Monpera is strategic and easy to access. But, the writer did not found the facilities like parking area. However, the writer found that facilities and collections in Monpera are complete enough. The service quality that already fulfilled in Monpera are tangible, responsibility, empathy, responsiveness, and assurance.

5.2. SUGGESTION

Based on the result in this report, the writer suggests the government should improve and develop Monpera and give more attention to the condition of Monumen Perjuangan Rakyat as historical monument. In addition, the staff of Monpera should give good service in Monpera to make visitors comfortable when they visit Monpera. The people of Palembang should preserve Monpera as the heritage of the battle of *Lima Hari Lima Malam* war.