The Implementation of Interdisciplinary Approach to Writing 1 Subject for Students of English Department

ABSTRACT

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This study focuses on integrating subjects in the area of hospitality industry with Writing 1 for students of English Department at higher Technical Vocational Education Training (TVET). The integrating is necessary because language is taught for contextual communication not for the sake of the language itself. The objective of this study is to combine hospitality industry subjects such as House Keeping, Hotel Management, with the purpose of Writing 1 and it is called interdisciplinary learning. To reach the objective, mix method is used. Qualitative method is used and it is supported by quantitative one. Several factors are involved in this study. They are curriculum, teachers of hospitality subjects, English teachers, Students of English Department, and the competency expected from Writing 1. The result shows that high engagement is required to make interdisciplinary learning work. Several subjects in hospitality industries are identified to be integrated in Writing 1 including Guiding Technique, Profession Ethics, Tourism Marketing, Hygiene and Sanitation, Hotel Management, Tourism Destination and Attraction. The content of those subjects are simplified according to the objective of Writing 1 for higher TVET.

Keywords: Interdisciplinary Approach, Writing, English Teaching, Hospitality Industry

Background

English Department of Polytechnic of Sriwijaya as a higher Technical Vocational Education Training (TVET) has several objectives summing up to meet hospitality industries' the demand regarding to skilled human resources. In this case the hospitality industries covers tourism and hotel. This department was built due to the high demand in hotel and tourism industries particularly those who are capable of using English as a media of communication.

The learning process in this department is focused on English and the knowledge of

hotel and tourism. English is given in every semester and so are hotel and tourism subjects. English is divided into several main skills such as speaking, listening, reading and writing, while subjects in hospitality comprise Hotel Management, Tourism Destination, Guiding Technique, Food and Beverages Service and Products, House Keeping etc.

To make the learning process more effective and efficient in reaching its goal, it is necessary to combine the two major disciplines into an integrated one. Therefore, this study discusses how to integrate subjects in the field of hospitality

industry with Writing 1. It deals with some arguments related to interdisciplinary approach, the description of Writing, Hotel and tourism course, and how they are integrated.

Literature Review

Interdisciplinary Learning

Interdisciplinary learning is learning which is not focused on one discipline course but the learning processes itself opportunity to the students to learn to connect ideas across different disciplinary. Fogarty (1991) states that interdisciplinary learning explains the connection among knowledge exists and they are correlated. She continues that it originates from this world that we live in is the world which is interdisciplinary (Ayres, 1997; Edwards, 1996; Gaff and Ratcliff, 1997). Therefore learning which reflects a reality will give added value or give more motivation and be able to maintain it (Jacobs, 2004).

The implementation of this approach requires collaboration among teachers from different back ground field. As Jacobs (2004) argues that interdisciplinary learning demands collaboration among teachers from different subjects. The study regarding to this matter shows that collaboration play an important role. The failure in implementing this approach is caused by less preparation made and less

understanding owned by the teachers as Coyle et al. (2008) stress that the process of integrating demands high engagement among teachers from different field backgrounds.

However, this approach has been implemented successfully in the country such as Canada, Finland, and other countries in Europe in where their mother language is not English (Zarobe, 2008). The execution of collaborative learning by integrating linguistic need with other subjects build up students confidence in their performance when they use English.

Furthermore, Dale and Tanner (2012) remind that English teachers often face hurdles when they have to teach the content of non English. For example, when an English teacher teaches in non English department, it is difficult sometimes for them to bring the content of the major subjects to the class. Therefore collaboration and engagement among the language teachers and the non English subject teachers needs to be established and maintained.

Interdisciplinary Approach In Writing Subject

English Study Program was established to meet the demand of hospitality industry in term of hotel and tourism. It was when Hotel and tourism industries were growing and they needed human resources in hotel and tourism skill who can communicate in English. Therefore the English Study Program was established with the objective to provide the vacancies in the field.

The curriculum was then created by giving portion to Hospitality and English skill. For the English part, the curriculum covers Writing, Reading, Speaking, Listening, Public Speaking and for the hospitality skill, there Hotel are Management, Food and Beverages, Pastry, House Keeping, Front Office and others. The weight of those two skills are half and half. (Evaluasi Diri 2014).

Like other subjects, Writing is given for 4 semesters. It is divided in sequence started from Writing 1, 2, 3, and 4. Writing 1 is given to semester 1 students with some objectives mainly covering social aspects. Based on observation made, the need of Writing in hospitality industries includes writing memo, writing short message stacked on a pin board, making simple flyers, filling up forms and others. Those activities are done in social settings.

Thus, Writing one focuses on gathering ideas and expressing the ideas using correct simple sentences, compound sentences, capitalization, and punctuation.

The Writing 1 give strong foundation of writing subjects. Teaching writing to students is not merely relied on paragraph. Basic grammar is the strong foundation for teaching writing.

The need to insert the subjects in the area of hospitality subjects into Writing 1 subject is expected to function the target language as communication media. The language taught which English functions as a medium and the content which is being communicated is any information related to hospitality industry. Therefore integrating process is required to make the students get motivated.

Stages to Design Interdisciplinary Course

Newell (1994) states that there are eight stages in designing interdisciplinary course including creating team, selecting topic, identifying disciplines, developing the subtext, structuring the course, selecting readings, creating assignments and preparing syllabus. Those eight steps can be grouped into 3 parts, they are preparation, identifying disciplines which will be integrated, and designing syllabus structure (Newell 1996).

Integrating Hospitality Industry Subjects to Writing 1 at Polytechnic of Sriwijaya.

The process of integrating adopt the stages given by Newell (1996).

Preparation

Preparation covers several activities such as assembling team, reviewing curriculum available at English Department of Polytechnic of Sriwijaya.

Assembling Team

Setting up the team is done by selecting those who are common in teaching Writing. The common means that those who have experience in teaching Writing and have experience in teaching year 1 The team students. have experience related to teaching writing. The experience brings to the same perception about what is the most challenges occurred during learning process. Then the team is expanded to hospitality teachers who are involved in teaching year 1 students. The process of assembling the team is not too difficult for all teachers work in the same building. The main problem is to schedule the time of meeting since each has different agenda of teaching. The team consists of Hospitality Industry teachers and English teachers.

Identifying Discipline

In this stage, curriculum is reviewed. Curriculum available at English Study Program has two main streams. They are English as a Foreign language covering 2 main parts. First is Knowledge and Skill. Knowledge comprises Structure/Grammar 1 and 2, Communication for Business, Translation, Cross Cultural Understanding, Introduction to Linguistics, Sociolinguistics, Public Speaking 1, Public Speaking 2, Research Methodology, Basic Accounting, Mandarin 1 and 2, Computer While the skill components 1 and 2. Listening 1 to 4, has Reading Comprehension 1 to 4; Speaking 1 to 3; Writing 1 to 4, Introduction to Proficiency Test, Hotel Management, Food and Beverage Product, Food and Beverage Service, Pastry, House Keeping, Front Office, Hygiene and Sanitation, Hotel Marketing, Tourism Marketing, Tourism Destination & Attraction, Tour and Travel Management, Guiding Techniques, Tour Planning, Meeting Incentive Conference Exhibitiion (MICE) Profession Ethics, Relation, Customer Public Service Psychology, Entrepreneurship, Working Security and Safety, Tour Package, On Job Training and Project Report.

Therefore, Writing 1 subject is given together with the hospitality Industry subjects such as Guiding Technique,

Profession Ethics, Tourism Marketing, Hygene and Sanitation, Hotel Management, Tourism Destination and Attraction.

Designing Syllabus Structure

The discussions with the hospitality teachers who teach those subjects concludes the topics and sub topics given in year one are as follows:

Table 1. Topics and Sub-Topics Identified in Year 1

N	Subject	Topic and Sub Topics	
0			
1	Guiding	The Tourist Guide	
	Technique	Profession	
		What is a Tourist	
		Guide?; Several Kinds	
		of Tourist Guides The Necessary Qualities of	
		The Necessary Qualities of Tourist Guide	
		Moral Qualities;	
		Intellectual Qualities;	
		Professional Qualities	
		Tourist Guide's Code of	
		Conduct	
		The Rules of Conduct	
		Structure of a Commentary	
		How does a tourist	
		guide structure a	
		commentary?; How to	
		analyze a good	
		commentary?	
		Analysis of a Good	
		Commentary	
		Balancing and Planning	
		Commentary; Delivery	
		of a Commentary	
		Voice and vocabulary	
		Voice; Vocabulary	
		Dealing with Nervousness	
		Dealing with Questions; Visual Aids	
2.	Profession	Respecting the Dignity and	
۷٠	Ethics	Rights of all persons	
	Lines	Autonomy and self	

		determination ; Privacy
		and Confidentiality;
		Fairness and Justice
		Professional Competence
		and Responsibility
		Competence Accepting
		responsibility for
		actions; Responsible
		Assessment and
		intervention practices;
		Responsible School-
		based Record Keeping;
		Responsible use of
		materials
		Honesty and Integrity in
		Professional relationship
		Accurate presentation
		of professional
		qualifications;
		Forthright explanation
		of professional services,
		roles and priorities;
		-
		1 0
		professionals; Multiple
		relationships and
		conflicts of interest
		Responsibility to School
		Families, Communities, the
		Profession and Society
		Promoting healthy
		school, family, and
		community
		environments; Respect
		• •
		<i>J</i>
		relationships of law and
		ethics; Maintaining
		public trust by self
		monitoring and peer
		monitoring;
		Contributing to the
		profession by
		mentoring, teaching and
		supervision
3	Hotel	Hotel Management
٠	Management	Hotel in General;
	<i>3</i> : : : :	Hospitality of Service;
		Tourism Industry
		· · · · · · · · · · · · · · · · · · ·
		Tourism Industry
		Component
		Accommodation;
		Transportation
		Hotel in General
		Hospitality of Service;
		Tourism Industry; Types
	<u> </u>	2011. ts 2. temser j, 2 jpcs

		of Hospitality Carvias		
		of Hospitality Service		
		Managing Hotel		
		Function; Principles		
		The Role of Hotel		
		Organisation		
		Regulation; Human		
		Relationship		
4	Tourism	Activities in Marketing		
	Marketing	Letting people know		
		about services and		
		product; Asking		
		customers what they		
		want and how much		
		they pay; Creating The		
		right goods and services		
		at the right price.		
		Basic principles of travel		
		marketing		
		Getting the right to the		
		right people in the right		
		place at right price		
		Promotional Campaigns		
		In Newspapers and		
		magazines; MTV and Radio		
		Website; Brochure		
		On line hotel booking		
		By Agent; By third party		
		website; By hotel website		
5	Hygiene	Hygiene Procedures		
	and	Receive, handle and		
	Sanitation	store all food items;		
		Prepare,		
		serve and store food;		
		Clean food-related items,		
		utensils and areas; Food		
		safety in the work place;		
		Safe		
		food handling		
		procedures		
		Stages of food handling		
		Preparing and Cooking		
		food; Cold holding and hot		
		holding; Reheating of		
		cooked food; Serving Food		
		Ways of Cleaning		
		Mechanical; Chemical;		
		Combination of both; Heat		
		Wet Cleaning tasks		
		Toilet Cleaning, Wash		
		room cleaning;		
1		i room cieumng, l		
		0.		
		Bathroom; Mopping		
		Bathroom; Mopping Floors; Pressure		
		Bathroom; Mopping		

		T
		Dry Cleaning Tasks
		Dusting; Polishing;
		Vacuum Cleaning;
		Blowing;
		Sweeping; Dust
		Mopping
6	Tourism	Grooming Do's and
	Destinations	Don't's in The
	and	Implementation Of Work
	Attractions	On Hospitality Industry
		Planning Tourism
		0
		Destination;
		Technological
		Development Of
		Tourism Destinations;
		Application of Tourism
		Destination
		Development in an Area
		Tourism Destination
		System Development in
		The Top Tourism
		Destination Places
		(TDP) in Palembang;
		Development of City
		Park into Thematic
		Area; Observation of
		TDP Outside the
		Palembang Area
		Tourism Attractions
		Existing Uses and
		Cultural Resources;
		Performing Cultural
		Performances in each
		TDP; Cultural
		Performance
		Development such as
		Dulmuluk, Dance, etc;
		Improvement through
		Cross Culture of a
		Region; Cooperation
		_
		with Government, &
		Networking with Stake
		Holder of Tourism
		Industry
		Tourism Destination &
		Attractions
		Tourism Destination
		Issues; Various Tourism
		Destination
		Characteristics;
		Tourism Destination &
		Attractions in Culture;
		Tourism Attraction in
		the TDP Area;

Government Policy in
TDP; Ecotourism in
Rivers
Tourism Destinations &
Attractions in TDP Case
Study in Palembang
Sanitation of Tourism
Destination Area; Top
TDP in Palembang;
Activities in TDP
Palembang;
Government
Cooperation in TDP
Palembang

Need Analysis according to Students Need using Questionnaire

The topics and sub topics are given to all students who are in year 3 to get information about their interest. Gathering data is done through questionnaires containing some questions comprises stating preferences to the topic and sub topics of hospitality subjects.

Selecting the most preferred sub-topics

Due to the percentage of the preferred, 4 topics (Guiding Techniques, Profession Ethics, Tourism Marketing, Tourism Destination and Attraction) provide 2 subtopics each. Meanwhile, Hygiene and Sanitation topic provides 3 sub-topic, and Hotel Management topic provides only 1 sub-topic. The results of the selection are shown in the following table.

Need Analysis from Students and Lectures

The comparison of analysis results in both students and lectures point of view on the selected subtopics as presented in Table 2.

Table 2. Analysis of Students and Lecturers

Topic	Students (%)
Tourist Guide Profession	45
Tourist Guide Qualities	74
Professional Competence Ethic	63
Honesty & Integrity Ethic	69
Hotel Management	56
Marketing Activities	79
Promotional Campaign	69
Hygiene & Sanitation Procedures	82
Food Handling Stages	64
Cleaning Ways	77
Grooming in Tourism	74
Tourism Destination & Attraction	73

Structuring the Course

The course is then structured according to students preference on the basis of function covering Tour Guide Profession, Profession Ethics, Hotel Reservation, Tourism Marketing, Hygiene and

Sanitation, Tourism Destination and Attraction.

Those Topics are then developed to syllabus by considering some aspects including the curriculum objectives of Writing, The International Proficiency Test Criteria for Elementary Level according to Test of English as Communication (TOEIC) expressed in Can do level table from the Inter Agency Language Roundtable released by Foreign Service Institute. The objectives of Writing targeted by English Department of The Polytechnic of Sriwijaya (POLSRI) are the students have written communication skill in industries particularly in hospitality industries. The objective is ordered into 4 subjects such as Writing 1, 2, 3, and 4. Writing 1 is the elementary level which demands students to be able to make short notes, to give direction, to make simple list which brings the skill of writing to the area of paragraph format, free writing to get ideas, capitalization, clustering to get ideas and editing while the language focus is considered in the area of simple sentence, command sentence, conjunction and, or, but, and compound sentence.

Developing Writing Material

Teaching material for Writing 1 is then developed using real or authentic used by the lecturers of hospitality subjects such as Guiding Techniques, Profession Ethics, Tourism Marketing, Tourism Destination and Attraction, Hygiene and Sanitation, and Hotel Management. Although it is authentic, the process of developing includes simplified the structure and vocabulary. The simplification process refers to the ability of students which is considered as Elementary level stated in Can do level table from the Inter Agency Language Roundtable released by Foreign Service Institute. See the example below in Table 5.

Table 5. Example of Developed Material

THE TOURIST GUIDE PROFESSION What is a Tourist Guide?

The tourist guide's main job is to escort groups or individual visitors from abroad, or from the guides own country, around the sites, monuments, and museums of a region interpreting inspiringly city, entertaining in the visitor's own language, the cultural and natural heritage environment. From the visitor's point of view, the tourist guide is a person employed directly by the traveler, an official or a private tourist organization or a travel agency, to INFORM, IMPART, DIRECT, and ADVISE the tourist before and during his journey. There are several kinds of tourist guides:

- A local tourist guide is a person whom accompanies visitors during their visits to a particular site or small region of his country, giving information on culture, archaeology, history, religion, flora and fauna, etc, related to that particular small region.
- A local tourist guide is also a person who gives

information during a visit to a museum, monument or other sites at which he is based.

The above text is from text book for the subject of Tour Guide. Then it is

simplified into several simple senteces such as:

- He informs the tourist before and during journey.
- He informs and directs tourist before and during journey.
- The local tour guide accompanied visitors.
- She gave information on culture.

The process of integrating some subjects related hospitality industry take a lot of efforts in term of time and understanding. Time much spent in preparation and communication schedule which is changeable because all teachers have their own schedule set for teaching and preparation for their own subjects. Furthermore, understanding involves the state of mind changes due to synthesize own manner to the subjects which asks for high involvement. However, it expands English teachers knowledge, enriches their lifelong learning and builds up independence, confidence and eliminates discipline lines.

Conclusion

Teaching using interdisciplinary approach requires collaboration and high engagement among teachers. The integration process demand English teachers to have intense communication with teachers from hospitality subjects.

This approach is expected to encourage students to study since they learn English as a media of communication to meet their demand of information in the hospitality world as their future work place. The result of this study also shows that simplification in terms of structure, grammar and dictions are necessary. This is done to make students in the level of elementary can cope with the meaning of authentic texts. After being implemented in a model class, students give positive responds and acknowledge that they get more information in the area of hospitality industries.

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