

CHAPTER V

CONCLUSION AND SUGGESTION

This chapter presents the conclusion and suggestion of this final report.

5.1 Conclusion

Based on the explanation on the previous chapter, the writer concludes that in designing this script of receptionist hotel make up tutorial video, the writer used Research and Development method by Sukmadinata. There are three steps of Research and Development used by the writer to get good result of designing this script: **1. Preliminary Study** :*a. Literature Study, b. Field Survey. And c. Model Draft.* **2. Model Development:** *Limited testing.* **3. Final Product Testing :** *Final product Testing.*

In literature study, the writer found some informations about the outline of script. based on *field survey* the writer found some informations about receptionis's make up.

5.2 Suggestion

The writer gives suggestion to Hotel's Management in Batiqa Hotel, Max One Hotel and Horison Ultima Hotel to give education for receptionists about how to use make up.