

FINAL REPORT
THE IMPLEMENTATION OF *SAPTA PESONA*
AT KUTO BESAK FORTRESS PLAZA



**This final report is written to fulfil one of the requirements for Diploma III
Educational Accomplishment at English Department**

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APPROVAL SHEET
THE IMPLEMENTATION OF SAPTA PESONA
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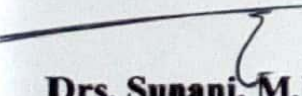
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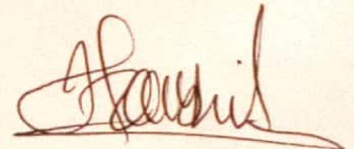
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PREFACE

First of all, the writer would like to thank to Allah Swt for his blessing and mercy given to her so that the writer can finish the job training report on time without facing any significant barriers. The writer is very grateful that the writer can accomplish the requirement of making the final report which is entitled “**The Implementation of *Sapta Pesona* at Kuto Besak Fortress Plaza**” to fill the needs of English Department Diploma III curriculum of State Polytechnic of Sriwijaya. The writer would also like to thank to all people who have supported me in writing and compiling this final report, especially for Drs. Sunani, M.M and Eli Yeny, S.Pd., M.Pd. who have given me much advice, guidance, support and time to finish this report.

Finally, there are still many insufficiencies and mistakes in writing this report. Therefore, constructive criticism and suggestions are expected and welcome. The writer expects that this report can give the benefits to other people who might need the information.

Palembang, July 2019

The writer

“work hard until things that look
expensive being cheap”

AAR

ABSTRACT

The Implementation of *Sapta Pesona* at Kuto Besak Fortress Plaza

(Ayu Amelia Risqi, 54 pages, 7 tables, 17 pictures)

This final report discusses about the implementation of *Sapta Pesona* at Kuto Besak Fortress Plaza. The purpose of this study is to know if *Sapta Pesona* has been implemented at Kuto Besak Fortress Plaza or not. This study used the qualitative descriptive method. The data were collected through observation, interview, and questionnaire. The result of this study is that Kuto Besak Fortress Plaza has implemented seven elements of *Sapta Pesona*. Although among seven elements only five elements which are implemented well (safety, orderliness, beauty, friendliness, and memories), and two others are implemented sufficiently (cleanliness and cool atmosphere). The two elements are implemented sufficiently because the numbers of trashcans at Kuto Besak Fortress Plaza are only a little and the positions of them are far from the visitors. Besides, Kuto Besak Fortress Plaza is an outdoor destination, so it is better if the visitors who want to come to this destination at 5 p.m. or at night.

Key words: safety, orderliness, beauty, friendliness, and memories.

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