JOURNAL AL OF INTERVIEW

Interviewer : Agusti, SH. MM **Date :11th April, 2019**

Interviewee : Ayu Amelia Risqi **Place : Tourism Department of Palembang**

Nowadays, KutoBesak Fortress Plaza is free from crime and interference from people around this place, because there is a civil service security unit (SATPOL PP) guarding this place. It was different from the situation a few years ago where crime was still rampant in the vicinity of BentengKutoBesak, but with the improvements from the government so that crimes that often happened became reduced time after time. In addition, for the cleanliness of this tourism destination, the Palembang Tourism Department has cooperated with DLHK (*DinasLingkkunganHidupdanKebersihan*) in maintaining the cleanliness of this place so that visitors who come can feel comfortable because it is clean from garbage, the government has also provided several trashcans so the visitors do not throw the garbage in any place. But apart from the efforts of the government, there is still a need a cooperation with the visitors and the community around KutoBesak Fortress Plaza to participate in maintaining the cleanliness of this place by removing garbage in its place and cultivating a clean life. When talking about the number of visitors who come to this destination every month can not be calculated in the form of numbers, because as we all know that KutoBesakFortress Plaza is an outdoor destination and there are many spots that can be passed by visitors who visit this place such as the entrance of the main gate is through the side of the hospital DR. AK. GANI, next to the mayor's office, and can also enter through the waterway like a dock. However, if seen from the number of visitors each day, it can be ascertained that the number of visitors per month can reach 1000 visitors.

Saat ini, Kuto Besak Fortress Plaza bebas dari kejahatan dan gangguan dari orang-orang di sekitar tempat ini, karena ada satuan keamanan layanan sipil (SATPOL PP) yang menjaga tempat ini.Berbedadengankeadaanbeberapatahunlaludimanakejahatanmasihmerajalela di sekitaranBentengKutoBesak, namundenganadanyaperbaikandaripemerintahsehinggakejahatan yang seringterjadimenjadiberkurangwaktu demi waktu. Selain itu,

untukkebersihantempatwisataini, Dinas Pariwisatakota Palembang telah bekerja

Questions of Interview:

1. Has there been an incident related to crime at KutoBesak Fortress Plaza? (Pernahkahadakejadian yang berhubungandengankriminalitas di BentengKutoBesak?)
2. Is there any disturbance from people around this place? (Apakahadagangguankenyamanandarimasyarakatsekitar?)
3. Is the tourism area of KutoBesak Fortress Plaza safe? (Apakah di kawasanwisataBentengKutoBesaksudahtergolongaman?)
4. Is the tourism area of KutoBesak Fortress Plaza free from garbage? (ApakahlingkungansekitarBentengKutoBesakbebasdarisampah?)
5. Are there officers who maintaining the cleanliness of this place? (Apakahadapetugaskebersihan yang khususditempatkandisekitarBentengKutoBesak Plaza?)
6. Who is in charge of maintaining security and cleanliness in the KutoBesak Fortress Plaza area? (Siapa yang bertugaskhususmenjagakeamanandankebersihan di area BentengKutoBesak Plaza?)
7. How many visitors who come to this place in a month? (Berapajumlahpengunjungdalamsatubulan?)

KUESIONER PENELITIAN

Responden yang terhormat,

Berikutinidisampaikanangketpenelitianmengenai The Implementation of *SaptaPesona* at KutoBesak Fortress Plaza (PenerapanSaptaPesona di BentengKutoBesak Plaza).

Sayahaturkanterimakasihataswaktudanpemikiran yang sudahandatuangkan.

Petunjuk

Berilahtanda (✓) padasalahsatualternatiftanggapan yang telah di sediakan.

1. Nama :
2. JenisKelamin :

   a. Pria b. Wanita
3. Umur :
4. Pekerjaan :

   a. Pelajar b. PNS c. PegawaiSwasta d. Lainnya
5. Alamat :

DaftarPertanyaan

Keterangan :

SS = SangatSetuju **TS = TidakSetuju**

S = Setuju **STS = SangatTidakSetuju**

N = Netral

1. **Keamanan (Safety)**

No.	Pertanyaan	SS	S	N	TS	STS
1.	Tidakadakejahatan yang terjadi di BentengKutoBesak Plaza					
2.	Tidakadagangguandari orang-orang yang ada di sekitarBentengKutoBesak Plaza (tukangparkir, pedagang, ataupengamen)					

2. **Ketertiban / Kerapian (Orderliness)**

No.	Pertanyaan	SS	S	N	TS	STS
1.	Tidak ada orang yang berebut untuk mendapatkan atau membeli sesuatu yang dibutuhkan (tertib sejalan)					
2.	Bangunan dan lingkungan ditata dengan rapi					

3. **Kebersihan (Cleanliness)**

No.	Pertanyaan	SS	S	N	TS	STS
1.	Tempatparkir, toilet, danmusholabersihdannyaman					
2.	Makanan yang dijualsehatdanmenggunakanperalatan yang bersih					

4. **Kesejukan (Cool Atmosphere)**

No.	Pertanyaan	SS	S	N	TS	STS
1.	Udara di kawasanBentengKutoBesak Plaza sejukdannyaman					
2.	Toilet yang disediakantidakbau					

5. Keindahan (Beauty)

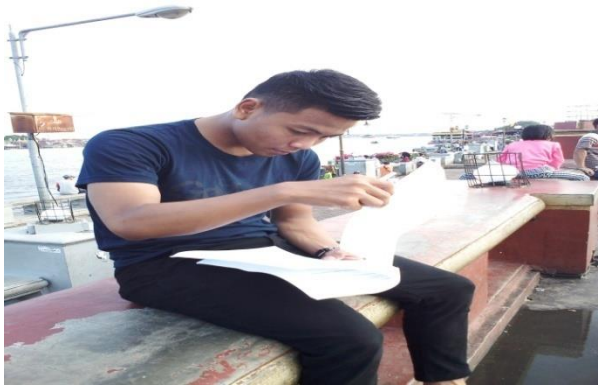
No.	Pertanyaan	SS	S	N	TS	STS
1.	Dinding di kawasanBentengKutoBesak Plaza menarikdanenakdipandang					
2.	Objek-objek yang ada di kawasanBentengKutoBesak Plaza menarikdanunik					

6. Keramahan (Friendliness)

No.	Pertanyaan	SS	S	N	TS	STS
1.	Petugasparkirmelayanipengunjungdenganbaik					
2.	Penjualmelayanipembelidenganbaik					

7. Kenangan (Memories)

No.	Pertanyaan	SS	S	N	TS	STS
1.	Sayamerasasenangdenganmakanandansuasana yang ada di BentengKutoBesak Plaza					
2.	SayainginmengunjungiBentengKutoBesak Plaza lagi					

Questions of Interview:

1. Has there been an incident related to crime at KutoBesak Fortress Plaza?
   (Pernahkahadakejadian yang berhubungandengankriminalitas di BentengKutoBesak?)
2. Is there any disturbance from people around this place?
   (Apakahadagangguankenyamanandarimasyarakatsekitar?)
3. Is the tourism area of KutoBesak Fortress Plaza safe?
   (Apakah di kawasanwisataBentengKutoBesaksudahtergolongaman?)
4. Is the tourism area of KutoBesak Fortress Plaza free from garbage?
   (ApakahlingkungansekitarBentengKutoBesakbebasdarisampah?)
5. Are there officers who maintaining the cleanliness of this place?
   (Apakahadapetugaskebersihan yang khususditempatkandisekitarBentengKutoBesak Plaza?)
6. Who is in charge of maintaining security and cleanliness in the KutoBesak Fortress Plaza area?
   (Siapa yang bertugaskhususmenjagakeamanandankebersihan di area BentengKutoBesak Plaza?)
7. How many visitors who come to this place in a month?
(Berapajumlahpengunjungdalamsatubulan?)